

Guide for tax refund

■ Customers eligible to apply

Any foreign visitors who entered into Japan less than 6 months ago and foreign diplomats.

We can't accept any substitute.

〈A claim for a tax refund by an agency or third party is not acceptable.

A passport bearing an Entry Stamp (excluding re-entry permit) is required.〉

■ Duty free items and Conditions

General goods Apparel / shoes / bag / watch jewelry / craft or others	Consumable goods Food / drink / cosmetic or others
Total purchase amount More than JPY 5,000 (Tax excluded) You must take the items out of Japan by no more than 6 months from the date of entry into Japan.	Total purchase amount More than JPY 5,000 up to JPY 500,000 (Tax excluded) You must take the items out of Japan in 30 days or less from the date of purchase.
Combined total of general and consumable goods	
Total purchase amount More than JPY 5,000 up to JPY 500,000 (Tax excluded) You must take the items out of Japan in 30 days or less from the date of purchase.	

'Consumable goods' and 'general goods purchased with consumable goods' are packaged in a sealed plastic bag.

Opening the bag inside Japan is strictly prohibited. Please note the use-by (best before) date on food items.

■ Required documents

Your own passport ※1	Your credit card ※2
Goods	Original receipt

※1 We don't accept any photocopy of your passport or ID card.

※2 The name on your credit card should be identical to the one on your passport.

■ Notes

- ① Application for tax-free purchases can only be made on the date of purchase.
- ② The cost of some items, such as meals, shipping, and processing, as well as products in some shops are not eligible for tax exemption. For details, please ask our staff at the Tax Refund Counter (5F).
- ③ Please comply with import regulations in your country.
- ④ If your purchase of general goods, consumable goods, or combined total of general and consumable goods does not meet the minimum amount, it is not eligible for tax exemption.
- ⑤ This service is provided for goods purchased for personal use.
(Goods purchased for resale are not eligible for tax exemption.)

Please ask our Tax Refund Counter clerk for details.